



### Letter from the President



**Derek Welch** 

President, Lucknow-Highspire Terminal As a leading provider of bulk liquids terminaling services and wholesale marketing for renewable and refined energy products in Pennsylvania, we at Lucknow-Highspire Terminals (LHT) understand the profound impact our operations can have on the environment, our communities, and the long-term viability of our planet.

Our operating ethos includes Sustainability as a core value. Our approach to Sustainability at LHT goes beyond words and is demonstrated through concrete achievements that show our commitment to operational excellence, employee safety, and environmental responsibility. We measure our business practices using the Sustainability Accounting Standards Board (SASB) Oil and Gas Midstream Standard, which gives us industry-wide comparison metrics that inform our successes.

LHT is committed to being a responsible corporate citizen and contributing positively to the communities in which we operate. In line with this commitment, and to hold ourselves accountable for the highest level of continuous improvement, we strive to increase the resilience of our business operations, innovate for the future, operate from a level of trust, and include Sustainability in all of our decision-making processes as well as our interactions with our customers, employees, stakeholders, and society at large.

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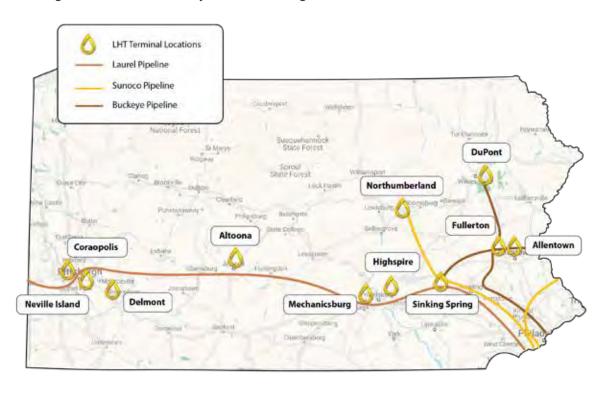
# About **Lucknow-Highspire Terminals**

Lucknow-Highspire Terminals (LHT) is a leading provider of bulk liquids terminaling services and wholesale marketing for renewable and refined energy products such as Ethanol, Biodiesel, Gasoline, Diesel, Kerosene, and Heating Oil. At LHT, we take immense pride in the daily dedication to excellence exhibited by our workforce. Whether it is our employees or contractors, their unwavering commitment to serving our customers and the communities we are a part of is truly commendable. Our team embodies the spirit of unity and shared purpose, working hand in hand to achieve our common goals.



#### **Business Overview**

LHT provides bulk liquids terminaling services and wholesale marketing for renewable and refined energy products such as Ethanol, Biodiesel, Gasoline, Diesel, and Heating Oil. We have a strategically positioned network of 11 bulk storage terminals in Pennsylvania with close to 10 million barrels of storage capacity serving over 350 customers. All our terminals are connected to major products pipelines. Five terminals have robust rail offload capability for renewable products and two terminals in the Pittsburgh area have the ability to receive barges.



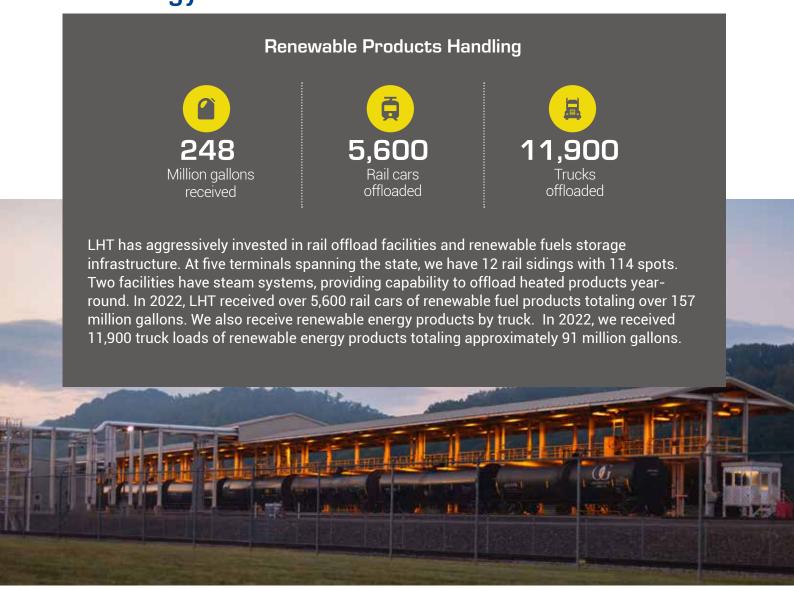


### Tailored Solutions for Customers

We have over 350 unique customers and we understand that one size does not fit all. Our approach is customer-centric, providing tailor-made solutions that address the specific requirements of each client. Whether it's innovative product offerings, logistical support, or expert guidance, we are committed to providing solutions that empower our customers to thrive.

We are proud of the long-standing relationships we have with our customers. Over 70% of our wholesale customers have been with us more than 10 years. Close to 90% of terminaling customers have been with us more than 5 years and over 50% of our terminaling customers have been with us more than 10 years.

### Infrastructure to Support the Energy Transition





### Commitment to Continuous Improvement

At LHT, we operate with a continuous improvement mindset. We believe in embracing change and seeking opportunities to enhance our processes, refine our offerings, and elevate customer experiences. This proactive approach positions us at the forefront of innovation and allows us to stay adaptable in a rapidly evolving business landscape.

In 2022, we developed and deployed a comprehensive Operations Manual to better memorialize our standards of excellence and improve training and onboarding of new employees.

### Dedication to Excellence

We strive for excellence in all that we do. We approach every task, project, and interaction with a mindset that demands nothing less than the best. This commitment to excellence resonates throughout our organization and is evident in every aspect of our operations. We believe that by upholding the highest standards in everything we do, we can provide unparalleled value to our customers and set new benchmarks within our industry.

#### **Our Team**

We have a tremendous team that is dedicated to ensuring unparalleled service for our customers and the communities we serve. We strive to be a best place to work and to foster a collegial, supportive environment.

Over half of our workforce boasts more than five years of service with LHT. This longevity not only attests to the appealing work environment we cultivate but also translates into a level of expertise that is difficult to match.





#### **Our Vision**

To be the market leader and benchmark for liquid logistics services, recognized for the integrity of our people, the ethics of our business practices, the quality and value of service, and our commitment to environmental and social responsibility.

#### **Our Mission**

Our mission is to earn our customers' trust and respect by providing superior solutions to their complex business and logistics problems, resulting in lasting customer relationships.

#### **Our Values**

Our core values permeate every aspect of our everyday operations. LHT stands as a symbol of integrity, trustworthiness, reliability, quality, teamwork, safety, and environmental stewardship. These values guide us in our pursuit of excellence and serve as the compass directing our path toward a prosperous and sustainable future.

#### Integrity

Integrity is the cornerstone of our values at LHT. We uphold honesty, transparency, and ethical conduct in every facet of our operations. Our commitment to integrity ensures that we build trust with our customers, partners, and employees, fostering an environment of mutual respect and credibility.

#### **Trust**

Trust is the bedrock of our relationships. We understand that trust is earned through consistent actions and unwavering dedication. By delivering on our promises, listening to feedback, and consistently exceeding expectations, we cultivate trust that forms the basis of enduring partnerships.

#### Reliability

Reliability is not just a promise; it's a guarantee. Our customers and stakeholders rely on us to deliver products and services that meet and exceed their needs. We take this responsibility seriously, ensuring that our offerings are dependable, consistent, and delivered on time.



#### Quality

Quality is the hallmark of everything we deliver to our customers. Whether products, services, or devising innovative solutions to unique challenges, our commitment to quality is uncompromising. We adhere to rigorous standards, continually innovate, and employ the best practices to ensure that what we deliver is of the highest caliber.

#### **Teamwork**

Teamwork is at the heart of our success. We recognize that collaboration brings diverse perspectives and expertise to the table, enabling us to tackle challenges creatively and efficiently. Together, we achieve more than any individual effort could accomplish.

#### Health and Safety of Our Employees and Customers

The well-being of our employees and customers is paramount. We prioritize creating a safe and healthy work environment, implementing robust safety measures, and promoting a culture that values the physical and mental well-being of all stakeholders.

#### Incorporating Environmental, Social, Governance (ESG) Principles

Environmental, Social, and Governance (ESG) principles are engrained in our business practices. We are committed to minimizing our environmental footprint, promoting sustainability, practicing strong corporate governance, and contributing positively to the communities we operate in. By integrating ESG principles, we strive to make a meaningful and lasting impact.



## Sustainability and Our Employees

Sustainability is an integral part of our operational ethos. We are deeply committed to minimizing our environmental impact, fostering a safe and secure work environment, and setting benchmarks for excellence in compliance and performance. Our commitment to sustainability at LHT goes beyond rhetoric – it's a series of tangible accomplishments that reflect our dedication to environmental responsibility, employee safety, and operational excellence.



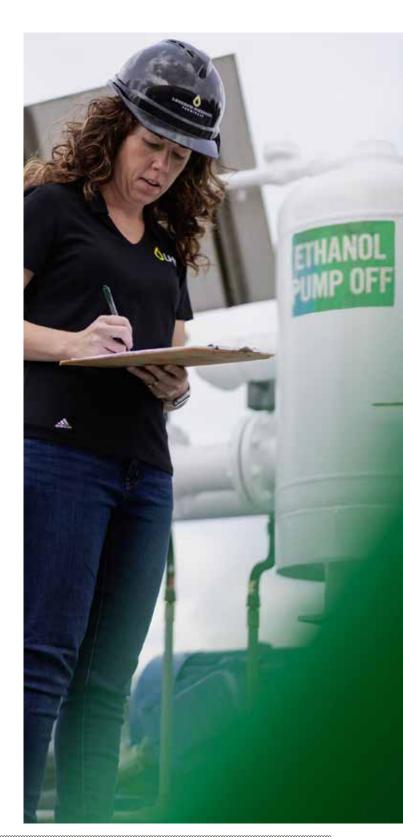
We are committed to transparent and comprehensive sustainability reporting. To this end, we use the Sustainability Accounting Standards Board (SASB) Oil and Gas Midstream Standard, which aligns our reporting with industry-specific metrics. By utilizing the SASB framework, we provide stakeholders with clear insights into our sustainable business practices. SASB Metrics results are summarized in Appendix 1 of this document.

### **Environmental Compliance Programs**

Our dedication to environmental stewardship is evident through our robust Environmental Compliance Programs and stellar performance record. We go beyond mere adherence to regulations; we proactively engage in practices that safeguard the environment and meet applicable federal, state, and local regulations.

Our policies, programs, and procedures include:

- Clean Air Act Compliance
- Clean Water Act Compliance
- National Pollutant Discharge Elimination System (NPDES) Compliance
- Resource Conservation and Recovery Act Compliance
- Leak Detection and Repair
- Waste Handling and Disposal
- Incident Response Procedure
- Material Management Program



### Cutting-Edge Environmental Management System

We have elevated our ability to track and report compliance-related activities by leveraging an environmental management system. This technological solution not only enhances our efficiency but also reinforces our commitment to transparency and accountability.

### Meeting Permit Requirements

We maintain various permits to operate including air, water, waste, and more. By ensuring adherence to these requirements, we contribute to a sustainable future while operating within the regulatory framework. Our Operations and Environmental staff work closely with regulators and third parties to ensure compliance. Our unwavering focus on responsible operations is highlighted by our achievement of zero environmental notice of violations in 2022. This accomplishment underscores our vigilance and dedication to preserving the environment in which we operate.



Mitigating Product Releases Our goal is zero reportable product releases. We strive to achieve this goal through stringent operational best practices and continuous improvement. In 2022, we had zero reportable product releases. This outcome underscores our rigorous approach to preventing environmental harm and product-related incidents.

### Effective Waste Management

Our waste management program ensures responsible disposal of waste generated from maintenance projects. In 2022, we disposed of 169 metric tons of hazardous waste, primarily resulting from tank cleanings for out-of-service inspections. By classifying and disposing of waste appropriately, we minimize environmental impact and uphold our commitment to responsible practices.

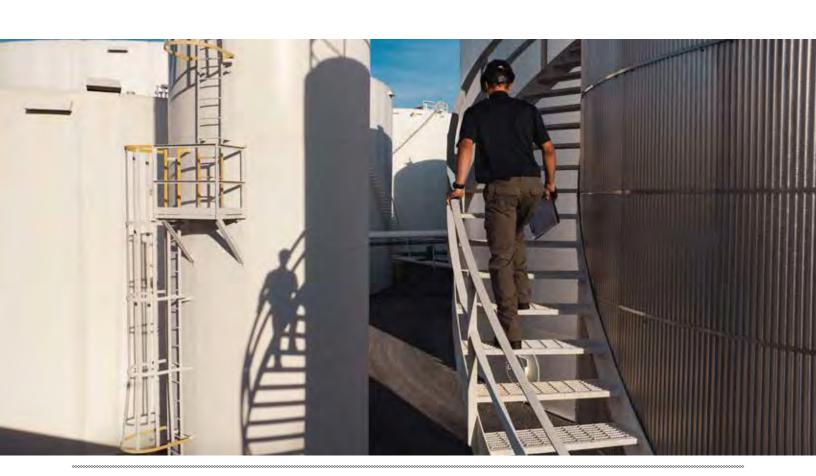
### Response to Severe Weather Events

Severe weather events demand proactive preparation. Each of our terminals has well-established disaster preparedness, response, and recovery plans. These plans undergo annual reviews and updates to ensure their effectiveness.

### Asset Maintenance and Integrity

We take immense pride in maintaining the cleanliness and integrity of our assets. Through regular tank painting and scheduled inspections, we ensure the optimal functioning of our infrastructure. Our diligent daily rounds and checks help identify potential issues promptly, contributing to safe and efficient operations.

In 2022, we maintained 371 storage tanks in compliance with American Petroleum Institute (API) recommendations and all Federal, State, and Local regulations. We conducted 14 comprehensive API 653 tank inspections and invested \$3.4 million in tank maintenance, painting, and repair programs.



### **Greenhouse Gas Emissions Inventory**

We conducted our first Greenhouse Gas Emissions (GHG) Inventory in 2022, using the GHG Protocol's Corporate Standard to report our emissions. The calendar year 2022 GHG Emissions Inventory will be LHT's Base Year report.

### Managing greenhouse gas emissions is a central focus of our sustainability efforts.

Through various initiatives, we strive to minimize our carbon footprint while contributing to a sustainable future. Our approach to managing greenhouse gas emissions at LHT is multifaceted, encompassing carbon offsets, renewable energy products, efficient facilities, emission control technology, and comprehensive reporting. By integrating these initiatives, we aim to minimize our environmental impact and contribute to a sustainable future for our communities and the planet.

Scope 1 and Scope 2 Emissions

	CO2e TOTAL (Metric Tons)	CO2 Metric Tons	CH4 (Metric Tons)	N20 Metric Tons
Scope 1	6,119	6,118	<1	<0.1
Scope 2	2,147	2,147	<1	<0.1
Total	8,266	8,265	<1	<0.1

### Utilization of Vapor Recovery Units (VRUs)

LHT Loaded close to 508,000 trucks with renewable and refined energy products in 2022. Our extensive use of Vapor Recover Units (VRUs) at our truck loading operations allows us to minimize emissions from terminal operations. We prioritize emission reduction through the use of VRUs to capture product vapor from the truck loading process, contributing to significant greenhouse gas emissions avoidance.



100% of purchased electricity

### Offsetting Emissions from Purchased Electricity

We are proud to highlight that 100% of the purchased electricity used at our facilities is offset through the retirement of Renewable Energy Credits (RECs). These RECs are primarily generated from hydroelectric power generation stations, ensuring that our energy consumption is not contributing to net GHG emissions.

#### Renewable Fuels Programs

Our renewable fuels programs play a pivotal role in reducing greenhouse gas emissions. By supporting the use of renewable fuels like ethanol and biodiesel, we enable the transition to cleaner energy sources while contributing to the reduction of carbon emissions in the transportation sector.

Embracing the energy transition, our renewable fuels program is a cornerstone of our sustainability efforts. Our best-in-class rail offload facilities and extensive tank capacity uniquely position us to support this transition.

In 2022, we facilitated the transportation and supply of over 248 million gallons of ethanol and biodiesel, playing a pivotal role in advancing sustainable energy solutions.

Our commitment to sustainability encompasses adherence to industry standards, proactive disaster response, safety recognition, waste management, asset integrity, and contributions to renewable fuels. These practices reflect our dedication to responsible business conduct, environmental stewardship, and making a positive impact on the communities we serve.



#### **Rail Offload Facilities**

Our best-in-class rail offload facilities are a key component of our sustainability strategy. These facilities enable the efficient transfer of renewable fuels and other products, reducing the need for less efficient transportation methods and decreasing associated emissions.

### Reducing Generator Usage

LHT has robust back-up generator capabilities at many of our terminals so that they remain available to customers through power outages and adverse weather events. In 2022, we evaluated our generator maintenance program to determine efficiencies and reduce greenhouse gas emissions. The resulting maintenance policy changes led to a 20% year-over-year reduction in generator runtime in 2022. This new approach led to an avoidance of approximately 200 metric tons CO<sub>2</sub>e.

20% Reduction in Generator run-time from maintenance program improvement led to 200 metric tons  $CO_2$ e avoided.

### Employee Development at LHT

At LHT, we recognize that our employees are our most valuable asset. As part of our commitment to their professional growth and our organizational success, we have invested significantly in comprehensive employee training programs. These initiatives are designed to equip our workforce with the skills, knowledge, and expertise required to excel in their roles and contribute effectively to our company's objectives.



In 2022, we dedicated approximately 25 hours of training per employee. This commitment to continuous learning reflects our belief that ongoing development is pivotal to maintaining a skilled and adaptive workforce. By investing in our employees' growth, we ensure that they remain up-to-date with the latest industry trends, technological advancements, and best practices.



### Broad Spectrum of Training

Our training programs encompass a broad spectrum of topics, ranging from technical skills specific to their roles to soft skills that enhance communication, teamwork, and leadership capabilities. Whether it's fostering innovation, promoting safety awareness, or honing customer service skills, our training efforts are diverse and tailored to meet the needs of each employee.

#### Strategic Impact

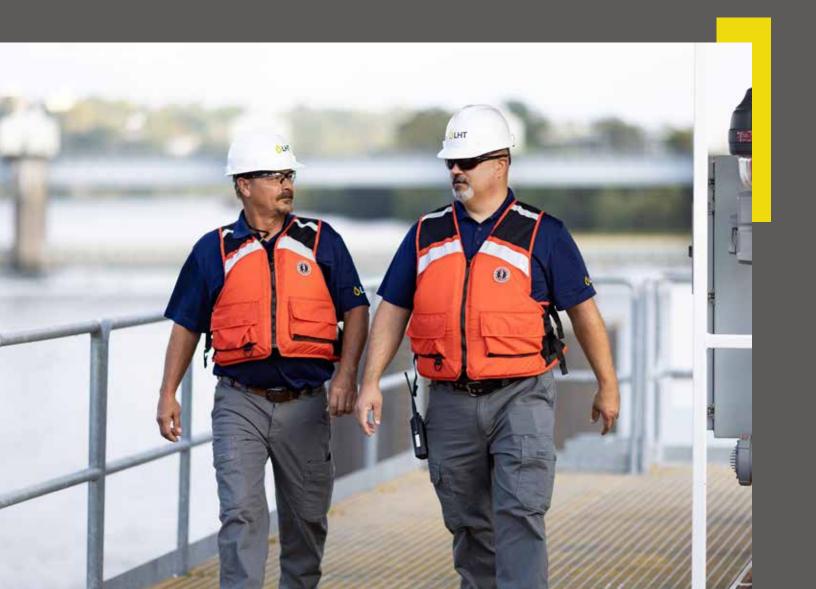
The impact of our employee training initiatives goes beyond individual skill enhancement. It's an investment in our collective success. Empowered employees contribute to increased productivity, reduced errors, improved job satisfaction, and ultimately, enhanced customer experiences. Our commitment to training is a testament to our dedication to providing exceptional products and services.



### Safety

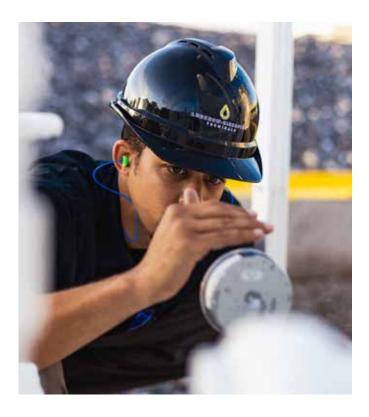
### Commitment to Safety at LHT

Safety is a core value that permeates every aspect of our operations. We prioritize the well-being of our employees, contractors, and communities by implementing a robust safety program that fosters a culture of responsibility, vigilance, and continuous improvement.



We continuously invest in training, equipment, and protocols that promote a secure work environment. We have consistently met 100% of required health, safety, and security drills, exercises, and training, ensuring that our workforce is well-prepared for any situation.

Our dedication to continuous improvement, industry recognition, and comprehensive safety practices underscores our commitment to ensuring that every individual returns home safely and that our operations maintain the highest standards of safety excellence.



#### **Employee Safety**

Our goal is zero recordable work-related injuries and zero lost time injuries. In 2022, we had 1 recordable injury and 1 lost time injury leading to a Total Recordable Injury Rate (TRIR) of 2.58 and a Lost Time Injury Rate (LTIR) of 1.29. Though we fell short of our goal in 2022, we performed a root cause analysis of each incident and implemented countermeasures to minimize the potential for future recurrence.

2022 Key Safety Metrics	
Total Hours Worked (employees)	154,943
OSHSA Total Recordable Incidents	2
OSHA Recordable Incident Rate (TRIR)	2.58
Lost Time Injury Rate (LTIR)	1.29



#### Recognizing Outstanding Performance

We believe in rewarding outstanding performance. Our employees receive a semiannual safety bonus for their exceptional dedication to safety practices, reinforcing a culture of continuous improvement and accountability.

### Comprehensive Monthly Training

Safety begins with knowledge. Our commitment to safety is evident in our required monthly safety training sessions that cover a wide range of topics, from safe work practices to emergency response protocols. These sessions empower our workforce with the knowledge and skills needed to navigate potential hazards effectively.

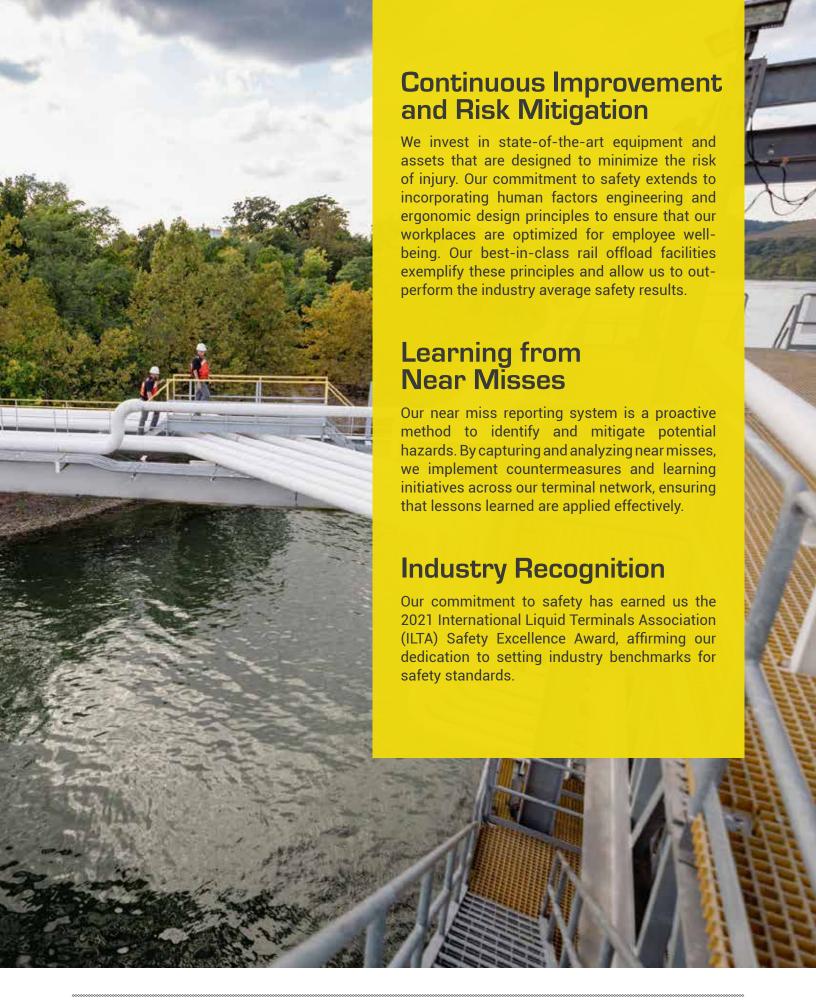
#### Continuous Improvement of Policies, Procedures, and Best Practices

In 2022, we embarked on a comprehensive review and update of our Safety Manual. This proactive approach ensures that our safety guidelines remain aligned with evolving industry standards and best practices. The updated manual, published in January 2023, serves as a valuable resource to guide our employees in maintaining a safe work environment.

### **Annual Safety Audits**

In addition to daily safety walks and management practices by operations personnel, our safety professionals partner with our operations management team to conduct annual safety audits at each terminal. These audits provide insights into our safety performance, identify areas for improvement, and enable us to proactively address potential risks.







## Community Engagement

We believe in the power of community and the impact that collaboration can have on the lives of those around us. At LHT, we are committed to being active participants in the communities we serve. Through various initiatives and partnerships, we aim to make a positive difference and contribute to the well-being of those in need. We collaborate closely with industry associations and governmental bodies to stay informed about emerging issues, share insights, and develop industry-leading practices.





In embracing these community engagement initiatives, we extend our commitment beyond business operations to touch the lives of people in meaningful ways. As LHT continues to grow and evolve, our dedication to community partnership remains steadfast.

### Supporting Local Associations

As a testament to our dedication to fostering local industry networks, we proudly sponsor the Pennsylvania Petroleum Association. By supporting this association, we contribute to the growth and development of the energy sector in the region we operate, ensuring that industry standards and practices continue to evolve in a positive direction.



### Making a Difference

We are passionate about supporting organizations that are dedicated to making a positive impact. Our donation to Bethesda Mission of Harrisburg reflects our commitment to addressing homelessness and providing essential services to those in need. Similarly, our contributions to Millersville Bible Church and Radiant Hope demonstrate our dedication to supporting religious and community-based initiatives that bring hope and positivity to individuals and families.

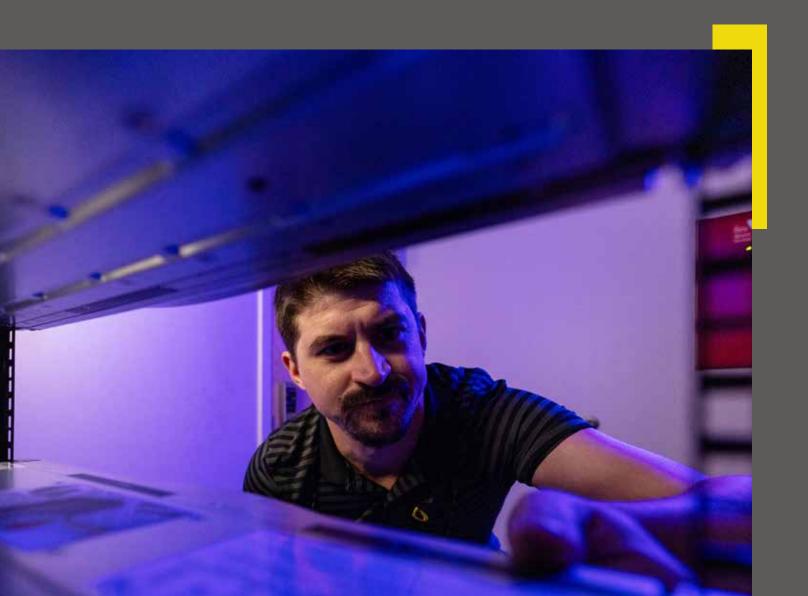
### Community Safety and Well-being

Recognizing the importance of local law enforcement, we contribute to the Northumberland Point Township Police as well as the Dupont Pittston Township. By providing support to these organizations, we invest in the safety and well-being of our communities, fostering an environment where residents can thrive with confidence.



### Governance

At LHT, our governance practices are designed to uphold the highest standards of transparency, accountability, and ethical conduct. We believe that a robust governance framework is essential for maintaining the trust of our stakeholders and ensuring the long-term success of our organization.



### Annual Independent Third-Party Audit

Since 2015, we have consistently engaged in an annual independent third-party audit of our financial controls. This practice confirms that our financial reporting follows Generally Accepted Accounting Principles (GAAP).

By subjecting our financial controls to external scrutiny, we demonstrate our commitment to maintaining the integrity of our financial operations. This audit process not only provides an objective assessment of our financial practices but also instills confidence in our stakeholders, including investors, partners, and customers.

Our decision to undergo these audits on an annual basis underscores our dedication to

transparency and our proactive approach to identifying and addressing potential risks. We view this practice as an essential component of our governance framework, contributing to the overall effectiveness and sustainability of our operations.

The governance practices we instill, including the annual independent third-party audit of financial controls, reflect our unwavering commitment to responsible and ethical management. By consistently adhering to these practices, we reinforce our accountability, strengthen our relationships with stakeholders, and position LHT as a model of integrity within our industry.

#### Policies at LHT

As an organization committed to ethical business practices, operational excellence, and responsible governance, we have developed a comprehensive set of policies that guide our actions, uphold our values, and ensure the well-being of our stakeholders. These policies serve as the foundation upon which we build a sustainable and successful future.

- - Open Door Communication
  - · Confidential and Proprietary Information
  - Responsibility to Report and Cooperate with Investigations
  - Developed Intellectual Property
- Equal Opportunity and Accommodation for People with Disability (ADA)
- Safe Workplace Policy
- Oiversity and Inclusion
- Non-Harassment Policy
  - · Respectful Workplace
  - Religious Accommodation
- Alcohol and Substance Abuse
- IT Acceptable Use, Cybersecurity, and Social Media
- Immigration Law Compliance
- Financial and IT General Controls Framework



### **Appendix 1**

### Sustainability Accounting Standards Board Metrics for Oil and Gas - Midstream

SASB TOPIC	SASB CODE	TITLE	UNIT OF MEASURE (IF APPLICAPLE)	2022 RESULT
Air Quality	EM-MD-120a.1	NOx (excluding N20) Emissions	Metric Ton (mt) CO2-e	10.62
		S0x Emissions	Metric Ton (mt) CO2-e	2.15
		Volatile Organic Compounds (VOCs) Emissions	Metric Ton (mt) CO2-e	284.77
		Particulate Matter Emissions	Metric Ton (mt) CO2-e	0.52
Greenhouse Gas Emissions	EM-MD-110a.1	Gross Global Scope 1 GHG Emissions (Total)	Metric Ton (mt) CO2-e	6,119
		Carbon Dioxide (CO2)	Metric Ton (mt) CO2-e	6,118
		Methane (CH4)	Metric Ton (mt) CO2-e	<1
		Nitrous Oxide (N20)	Metric Ton (mt) CO2-e	<0.1
		Hydrofluorocarbons (HFCs)	Metric Ton (mt) CO2-e	0
		Perfluorocarbons (PFCs)	Metric Ton (mt) CO2-e	0
		Sulfur hexafluoride (SF6)	Metric Ton (mt) CO2-e	0
		Nitrogen trifluoride (NF3)	Metric Ton (mt) CO2-e	0
		% of Global Scope 1 Emissions from methane	%	0
		% of emissions covered under emissions-limiting regulations	%	0
	M-MD-110a.2	Discussion of long-term and short-term strategy/ plan to manage Scope 1 emissions, emissions reduction targets, and analysis of performance against metrics	Discussion and Analysis	See the 'Greenhouse Gas Emissions' section of this report
Operational Safety, Emergency Preparedness, and Response	EM-MD-540a.1	Reportable pipeline incidents	Number	Not Applicable
		Percentage of pipeline incidents that were significant	%	Not Applicable
	EM-MD-540a.2	Percentage of (1) natural gas and (2) hazardous liquid pipelines inspected	%	Not Applicable
	EM-MD-540a.3	Number of rail accident releases	Number	0
Operational Safety, Emergency Preparedness, and Response	EM-MD-540a.4	Discussion of management systems used to integrate a culture of safety and emergency preparedness throughout the value chain and throughout project lifecycles	N/A	See the 'Safety' section of this report



SASB TOPIC	SASB CODE	TITLE	UNIT OF MEASURE (IF APPLICAPLE)	2022 RESULT
Ecological Impacts	EM-MD-160a.1	Description of environmental management policies and practices for active operations	Discussion and Analysis	See the 'Environmental' section of this report
	EM-MD-160a.2	Percentage of land owned, leased, and/or operated within areas of protected conservation status or endangered species habitat	%	Not measured
	EM-MD-160a.3	Terrestrial acreage disturbed	Number	0
		Percentage of impacted area restored	%	Not Applicable
	EM-MD-160a.4	Total reportable hydro- carbon releases	Number	0
		Total reportable hydro- carbon released barrels	Barrels	0
		Volume of releases in Unusually Sensitive Areas (USAs)	Barrels	0
		Volume recovered – all releases	Barrels	Not Applicable
Competitive Behavior	EM-MD-520A.1	Total monetary losses as a result of legal proceedings associated with state and federal pipeline and storage regulations	\$	0
Activity Metric	EM-MD-000.A	Total metric ton-kilometers of: (1) natural gas, (2) crude oil, and (3) refined petroleum products transported, by mode of transport	Metric Ton- kilometers	Not Applicable



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